



COMPLAINT FORM/*FOOMU LAUNGA*

1

Full Name/*Hingoa*

Date/*Aho*

Address/*Tu'asila*

Telephone/Email
Telefoni/'imeili

DOB/*Aho Fa'ele'i*

Male/Female
Tangata/Fefine

2

Identifications - Passport/National ID/Driver's license or others/ *Ngaahi Fakamo'oni - Paasipooti/Kaati fakafonua/Laiseni faka'uli pe ko ha to e fakamo'oni kehe*

3

Occupation/Employer/*Ngaue/Ngaue'anga*

4

Nature of Complaint/*Natula 'o e Launga*

5

Ministry/Agency/Public Enterprise concerned/*Potungaue/Sino/Pisinisi 'o e Pule'anga*

6

Complained to Ministry/Agency/Public Enterprise concerned? When? How?/*'Osi launga ki he Potungaue/Pisinisi 'a e Pule'anga? 'A ne fe? Founga fefe?*

7

Complaint details/*Fakaikiiki 'o e launga*

8

Desired outcome/*Ola 'oku fiema'u*

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10 Conditions to consider when lodging your complaint/*Ngaahi Makatu'unga ke ke fakakaukau'i 'i he fakahu ho launga*

Be advised that you have a responsibility as the complainant to inform the Office if your home address, phone number, email address has been changed. If you fail to respond to our communication when updating you or requesting information from you, up to 21 days. We may consider closing your file as per lack of continuous interest in your complaint.

Fakatokanga'i ange 'oku 'i ai ho fatongia ko e tokotaha launga ke fakaha ki he 'Ofisi ni kapau kuo liliu ho tu'asila, fika telefoni pe 'imeili. Kapau 'e 'ikai te ke tali 'emau fetu'utaki atu ki ha fiema'u fakamatala pe ko hono fakahoko atu 'a e tukunga 'o e ngaue kuo a'usia ho launga, 'o a'u ki ha 'aho 'e 21. 'E malava pe ke mau tapuni ho faile 'i he'ene ha mai 'oku 'ikai ke 'i ai ha'o tokanga fe'unga ki he'etau va fengaue'aki ki ho'o launga.