

OFFICE OF THE OMBUDSMAN

INVESTIGATION DIVISION

REPORT ON OUTREACH PROGRAM number Radio OP #1/FY24/25

Genre: Radio Talkback program/Felafoaki @87.5 AM Radio Station	Date & Time: Thurs., 11th July., 2024; 11.00am – 12.00pm
Content: 7 callers (6 Males 1 Female) 7 questions and 1 comment, 1 male caller asked 2 questions.	Staff: CEO RV, PIO PT & SIO MU

Summary – The program began with MU the introductions of the program, the team and the function of the Office. Afterwards the line was opened to the public for queries. The public was also informed that the toll-free number for the Office is also available for any queries and for lodging of complaints.

Questions about contact details, online platforms, procedural fairness and documentations provided by the complainants were asked to CEO and PIO for public clarity.

Questions:

1. **Male 1 from 'Eua:** What are the differences between your Office and the Commissioner for Anti-Corruption?
2. **Male 2:** As you have mentioned regarding the referring of cases to relevant authorities on criminal matters while your jurisdiction ends. If the matter somehow ends up in court. Would your Office be called in as a witness to give evidence and testimonies to the case?
3. **Male 3:** (i) Can you explain about the results of your investigations? (ii) Can you re-elaborate about the jurisdiction question that was previously asked?
4. **Male 4:** He shared his personal opinion that the Office should be terminated if it only focuses on its own legal framework. No response was given to this person, the anchor (Mr Siasoi Lavaka) muted this call to minimize the chances that he might say something inappropriate if he is allowed to speak further.
5. **Male 5:** Does your jurisdiction extend to NGO as well?
6. **Female:** What is the next step in your process after your recommendations have been accepted by the public bodies but have yet to implement them?
7. **Male 6:** How can we complain to you Office? Is it by written form?

